

Manawatu Water Polo Incorporated

Player Complaints Policy

This must be read in conjunction with the team expectations and code of conduct.

The team Manager and Coach are responsible for player behaviour. Their decisions are final.

Behaviour while representing the club, both in and around the pool:

The following is considered unacceptable behaviour by representatives of Manawatu Water Polo Incorporated:

- Bad language and or gestures.
- Physical intimidation and or violence.
- Lack of respect for the authority of referees, table, and goal judges.
- Lack of respect towards Coaches/Managers.
- Lack of respect for other players, including the opposition.
- Lack of respect for the authority of the pool staff.
- Disruptive or abusive comments and actions during team talks and/or games.

Complaints against a club member by other club members or members of the public should be submitted in writing within 48 hours of the incident. The complaint should include all relevant details and any witnesses to the event.

Procedure:

- All complaints received in writing will be dealt with by the committee in conjunction with the coach and manager of the team.
- The committee will set up a meeting to action any specific complaints if it is warranted.
- The committee will set and enforce a penalty should this be warranted.

Penalties may include:

- A written apology and set probation period
- Suspension for one or more games depending on the nature of the offence
- Return from the tournament at the player's expense
- Suspension from the club for the season
- Permanent suspension