

Manawatu Water Polo

Mailing Address
33 Meridian Grove
Kelvin Grove
Palmerston North 4414



Physical Address
Sports Complex Building
Wellesbourne Street
Palmerston North

manawatuwaterpoloclub@gmail.com

Policy for Refunds

New Invoicing schedule for tournaments will be as follows ...

10 weeks before a tournament	25% deposit due
6 weeks before a tournament	25% deposit due
When final amount known	Balance due

Definitions

- 1. 'you/your' refers to the player (18 years and older), or the parent of a player (under 18)*
 - 2. 'the club/we' refers to Manawatu Water Polo.*
1. If you deem yourself unable to attend said tournament within 7-10 weeks of attending the tournament, and there is no chance of recovery/resolution before the tournament begins and all other options have been exhausted, then you will receive no refund of any monies paid to the club. This amount is used to cover accommodation already booked and the share of team entry, so it doesn't increase the price for other players in the team. This may be negotiated if Manawatu Water Polo are able to fill your space in the team. This will then be taken to the next Committee Meeting for discussion, or discussed via an email conversation if no meeting is scheduled in a timely manner.
 2. If you deem yourself unable to attend said tournament within 4-6 weeks of attending the tournament, and there is no chance of recovery/resolution before the tournament begins and all other options have been exhausted, then you will receive no refund of any monies paid to the club. This amount is used to cover accommodation already booked and the share of team entry, so it doesn't increase the price for other players in the team. This may be negotiated if Manawatu Water Polo are able to fill your space in the team. This will then be taken to the next Committee Meeting for

discussion, or discussed via an email conversation if no meeting is scheduled in a timely manner.

3. If you deem yourself unable to attend said tournament within 0-4 weeks of attending the tournament, and there is no chance of recovery/resolution before the tournament begins and all other options have been exhausted, then you will receive a refund of any monies paid to the club (not including the 2x25% deposits made). You may be asked to provide a Doctors certificate, or some other form of documentation depending on the situation, to prove your claim. This will then be taken to the next Committee Meeting for discussion, or discussed via an email conversation if no meeting is scheduled in a timely manner.